



PATENT

2175

SC
#6A
11/4/03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF : Cardwell et al

FOR : METHOD AND SOFTWARE FOR IDENTIFYING —
AND CREATING CONNECTIONS AND
ACCOUNTABILITY IN A BUSINESS
ORGANIZATION

SERIAL NO. : 09/818,011

FILED : March 27, 2001

LAST OFFICE ACTION : July 8, 2003

EXAMINER : Thuy Pardo

GROUP ART UNIT : 2175

ATTORNEY DOCKET NO. : 30086.30080

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Technology Center 2100

Akron, Ohio 44308-1471

October 8, 2003

CERTIFICATE OF MAILING

I hereby certify that this **AMENDMENT A** is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop **NON-FEE AMENDMENTS**, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the following date.

October 8, 2003

By: Debra M Kempthorn
Debra M. Kempthorn

AMENDMENT A

Mail Stop **NON-FEE AMENDMENTS**
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir: